



Town of Stoughton

OFFICE OF THE TOWN COLLECTOR

10 Pearl Street • Stoughton, MA 02072 • (781) 341-1300 • FAX (781) 341-1032

The Water, Sewer, Trash Department has issued **the FY24 2nd quarter Water, Sewer, Trash bills** to the Town of Stoughton water, sewer, and trash customers. The 2nd quarter Water, Sewer, Trash bills **were mailed on November 14, 2023, and are due December 14, 2023**, and must be received in the Collectors' office or the PO Box in Medford on or before this date. Postmark date is not acceptable as payment made if the payment is not received in the Collectors' office or the PO Box in Medford by December 14, 2023.

When sending payment(s) to the Lockbox address in Medford, checks, AND water, sewer, trash remittances MUST BE SENT. PLEASE do not mail checks only to the Medford address. If there is/are no remittance(s) with the check(s), the payment(s) cannot be processed and will be returned to Town Hall for processing. This will delay the payment(s) from being applied to your water, sewer, trash bill(s).

When processing a payment online through your bank's Bill Pay, you MUST include the bill number, year, and type in the Memo field (for example, Bill #25, 2024 water, sewer, trash) so your payment will be properly applied. When paying multiple bills, you must include each bill number. If this information is not included, your check may be returned to you, and interest/charges may accrue due to a late payment. **Online bank payment checks must be mailed to** Town of Stoughton PO Box 9108 Stoughton MA 02072.

There is a secured payment drop box outside of Town Hall on Pearl St for your convenience. The payment drop box is emptied two to three times a day; once in the morning and once in the afternoon, and if needed, once before leaving for the day.

All unpaid water, sewer, trash bills will accrue interest at a rate of 14% from their respective due dates, and a \$15.00 demand fee will be added to the bill and the senior discount will be forfeited.

The FY23 unpaid water, sewer, trash balances will be reflected on the FY24 3rd quarter real estate tax bills as a lien. Payments for the FY23 water, sewer, trash lien balances may be paid at the Collector's office. Please call the Collector's office at 781-341-1300 extension 9222 to get the amount due.

The Collector staff members are available by phone Monday through Wednesday 8:30 AM to 4:30 PM, Thursday 8:30 AM to 7:00 PM, and Friday 8:30 AM to 12:00 PM. Please call 781-341-1300 X 9222 if you need your bill number(s) and or amount(s) due.